

ECONOMIC PERFORMANCE

Core indicators	Page No	Additional indicators	Page No
Customers			
EC1	30		
EC2	28		
Suppliers			
EC3	27	EC11	n/a
EC4	n/a		
Employees			
EC5	30		
Providers of capital			
EC6	30		
EC7	30		
Public sector			
EC8	30	EC12	37-40
EC9	27		
EC10	37-40	EC13	not available

ENVIRONMENTAL PERFORMANCE

Materials			
EN1	54		
EN2	53		
Energy			
EN3	54	EN17	not available
EN4	not available	EN18	not available
		EN19	not available
Water			
EN5	54	EN20	52
		EN21	54
		EN22	54
Biodiversity			
EN6	51, 52	EN23	51
EN7	51, 52, 53	EN24	not available
		EN25	51
		EN26	n/a
		EN27	n/a
		EN28	n/a
		EN29	n/a
Emissions, effluent and waste			
EN8	n/a	EN30	n/a
EN9	53	EN31	n/a
EN10	n/a	EN32	n/a
EN11	53		
EN12	not available		
EN13	n/a		
Core indicators	Page No	Additional indicators	Page No
Suppliers			
		EN33	not available
Products and services			
EN14	7		
EN15	not available		
EN16	n/a		
Transport			
		EN34	not available
		EN35	not available

SOCIAL PERFORMANCE

Core indicators	Page No	Additional indicators	Page No
Employment			
LA1	31	LA12	not available
LA2	32		
Labour/management relations			
LA3	32	LA13	41
LA4	32, 33		
Health and safety			
LA5	41	LA14	41
LA6	42	LA15	43
LA7	46		
LA8	47-49		
Training and education			
LA9		LA16	33, 38
		LA17	not available
Diversity and opportunity			
LA10	33		
LA11	37		
Strategy and management			
HR1	31	HR8	
HR2	29		
HR3	not available		
Non-discrimination			
HR4	31		
Freedom of association and collective bargaining			
HR5	31		
Child labour			
HR6	31, 32		
Compulsory labour			
HR7	31, 32		
Disciplinary practices			
		HR9	not available
		HR10	not available
Security practices			
		HR11	not available
Indigenous rights			
		HR12	not available
		HR13	not available
		HR14	not available
Community			
SO1	37, 38	SO4	n/a
Bribery and corruption			
SO2	32		
Political contributions			
SO3	n/a	SO5	n/a
Competition and pricing			
		SO6	n/a
		SO7	n/a
Customer health and safety			
PR1	49	PR4	n/a
		PR5	n/a
		PR6	n/a
Products and services			
PR2	49	PR7	n/a
		PR8	n/a
Advertising			
		PR9	n/a
		PR10	n/a
Respect for privacy			
PR3	n/a	PR11	n/a