MATERIAL ISSUES

Material issue	Focus areas
Creating **meaningful value** and sustainable benefits for all **stakeholders**, including **shareholders** (see financial capital, page 87)	• Increased production and sales • Increased earnings and growth • Transformation • Salaries and wages • Investing in communities (LED/CSI) • Taxes and royalties
Establishing and maintaining **constructive communication** and **consultation** with our **employees** (see human capital, page 93)	• Stakeholder engagement and employee relations • Establishing direct channels of two-way communication
Operating safely and efficiently to protect the lives and livelihoods of employees and contractors (see human capital, page 93)	• Reducing injury rates • Applying appropriate technologies • Communication and training • Reinforcing operational standards and responsibility
Establishing and maintaining constant and **constructive community engagement**, in order to deal with community concerns, expectations and developments (see social capital, page 113)	• Stakeholder engagement • Investing in communities (LED/CSI) • Local employment • Local procurement
Achieving and maintaining **legislative and regulatory compliance**, including our **social licence to operate**, and ensuring the underlying systems and processes are in place to achieve this (reported throughout)	• Environmental compliance • Mining Charter compliance • Social and labour plans • Accounting standards and IFRS
Environmental management, conservation and the **optimal use of resources** (see natural capital, page 120)	• Optimal use and conservation of resources • Minimising environmental impacts • Land conservation • Compliance